



## IMPARTIALITY

*PCA acts in an impartial way and is equidistant to other companies, institutions, foundations, entities, and/or individuals. The principle of impartiality is indispensable with regard to financial, administrative, political, and commercial objectivity and independence.*

*In all its accredited operations and activities, PCA answers all the applications according to its self-abiding policies and objectives, without exempting any parties by reason of religion, language, race, political beliefs, and country of origin.*

*To safeguard the impartiality, PCA has formed and authorized a Committee which represents all related parties equally and acts independently. PCA provides the committee with all the information about the certification activities and the committee evaluates these activities and takes measures if necessary.*

*PCA does not provide counselling services for any reason. Neither does it provide education services that have counselling value. It also abstains from certification activities in the areas or issues of interest. It does not work in the sectors where PCA or its partners operate and a conflict of interest might arise.*

*PCA has pre-defined the situations and risks that might create conflicts of interest. These situations and risks are evaluated by the Impartiality Committee regularly.*

*PCA works only with independent, impartial, and competent auditors. It does not grant certification unless these conditions are satisfied. It asks for customers' confirmation about the audit team and protects conditions and rules of competition.*

*Mustafa MEMİŞOĞLU*

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